



Skylink Hosting LLC - Privacy Policy  
Updated: November 28, 2024

The following Privacy Policy (this "Privacy Policy") governs your access to and use of the Skylink Hosting LLC website, including any content, functionality, and services offered on or through Skylink Hosting LLC (the "Site"). Skylink Hosting LLC is committed to maintaining the privacy and security of its customers' personal and private information ("Customer Information") submitted to Skylink Hosting LLC and its affiliates via skylinkhosting.com and other platforms ("the Platform"). This Privacy Policy outlines Skylink Hosting LLC's practices and commitment to customer privacy and security. By visiting this Platform and communicating electronically with us, you consent to the processing and transfer of your personal information as set out in this Privacy Policy. Skylink Hosting LLC reserves the right, at its sole discretion, to modify or replace any part of this Agreement. It is your responsibility to check this Privacy Policy periodically for changes. Your continued use of or access to skylinkhosting.com following the posting of any changes to this Privacy Policy constitutes acceptance of those changes. Skylink Hosting LLC may also, in the future, offer new services and/or features through the Site (including the release of new tools and resources). Such new features and/or services shall be subject to this Privacy Policy. We are committed to the privacy and confidentiality of information provided to us. This Privacy Policy provides information to help you understand how we collect, use, and share your personal information and our privacy practices regarding any personal information collected by us from you directly and/or through the Platform or the use of our products and services. "Personal Information" means information which identifies you and includes information such as your name, email address, telephone number, and any other personal data collected.

## 1. Consent & Removal

1.1. We process your personal data if you have consented to the processing activity. You may revoke your consent at any time. Doing so will bar us from further processing your personal data based on your consent but will not impact the lawfulness of processing based on your consent before it was withdrawn. Some of the features of our products and services might only be available on consent. Revoking access to process your relevant data will result in your account being terminated. Terminated account information is deleted. Suspension of accounts does not regulate the termination of account data collection. If we decide to sell, buy, merge, or otherwise reorganize our business, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers. Under applicable privacy laws, you have the right to access, amend, and/or request the removal of your personal information regarding specific website-related activities, cookies, and so forth. Upon your request, we will verify your identity and process the removal of your information. Once terminated, information cannot be retrieved.

## 2. Information We Collect

2.1. Personal Information You Provide: This is information you give us directly when you interact with us. You may provide this information by



filling out a form on our Site, corresponding with us by phone or email, participating in a discussion board, sharing on social media via our Site, entering a competition, submitting a query, or reporting a problem with our Site. When you create an account or query for our services, we require you to provide your first name, last name, and email address.

2.2. Information We Collect Automatically: We will automatically collect certain information each time you visit our Site. This includes technical information, information about your visit, and information about your activity on our Site, such as pages viewed, page response times, download errors, length of visits, page interactions (scrolling, clicks, mouseovers), and methods used to contact our sales and support teams. Technical information may also include the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type, and version, time zone settings, browser plug-in types and versions, operating systems, and device platform.

2.3. Third-Party Information: We may also receive information about you from third parties, such as business partners, vendors, and analytics providers, to help improve our services.

The personal information we may collect includes, but is not limited to:

- Your name
- Email address
- Postal address
- Telephone number
- Log-in and account information for authentication and access

### 3. How We Use Your Information

3.1 General Use: Skylink Hosting LLC uses the personal information you provide to offer our services, manage your account, process transactions, and notify you of any changes to our services or account details. We also use your personal information to improve your experience with our Site, including personalizing and enhancing content and functionality. We will communicate with you regarding goods, services, and updates via email, direct mail, or phone, if you consent to receive marketing materials. We may also use your information for legitimate business purposes such as:

- Personalizing your experience
- Improving our website and customer service
- Processing transactions
- Administering promotions, surveys, and other site features

3.2 Transaction Processing: Your information will not be sold, exchanged, transferred, or given to any third party for any reason, except as necessary to complete the requested transaction or service.

3.3 Service-Related Communications: The email address you provide may be used to send you order-related information, updates, and other relevant communications related to our services.

### 4. Sharing of Information

4.1 No Sale of Personal Information: We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties. However, trusted third-party partners who assist in operating our website



or servicing you may access your information, provided they agree to keep it confidential.

4.2 Legal Disclosures: In certain situations, Skylink Hosting LLC may be required to disclose personal information to comply with legal obligations, judicial orders, or to protect rights, property, or safety.

4.3 Retention and Deletion: We will retain your personal information only for as long as necessary to fulfill the purposes described in this Privacy Policy, or as required by law (such as for tax, accounting, or legal purposes). After that period, we will either delete or anonymize your information.

4.4 Security: Skylink Hosting LLC takes appropriate security measures to protect your personal information. All sensitive information is encrypted via Secure Socket Layer (SSL) technology and stored behind secure networks accessible only by authorized personnel.

4.5 Opting Out: You may unsubscribe from our marketing emails at any time by clicking the "unsubscribe" link at the bottom of our emails or by contacting us directly. However, you may still receive service-related emails necessary for the administration of your account.

## 5. Legal Compliance and Regulations

5.1 California Online Privacy Protection Act (CalOPPA): Skylink Hosting LLC complies with CalOPPA, which requires websites to post a privacy policy explaining what personal information is being collected and shared. Our privacy policy is accessible via a link on our homepage.

5.2 Children's Online Privacy Protection Act (COPPA): We do not collect personal information from children under 13 years old, and our services are not intended for children.

5.3 CAN-SPAM Act: In compliance with the CAN-SPAM Act, we ensure that emails are not misleading, identify commercial messages, include our physical address, and honor opt-out/unsubscribe requests promptly.

By using Skylink Hosting's services, you acknowledge this Privacy Policy.